

**Minutes for BRS-Transit meeting**  
**Monday, 25 June 2018 @ 3:30-4:40PM**

Location: Committee Room B at City Hall

Present: Cory Shrigley, Allison Gray from Transit; Peter Gallén, Curtis McCoshen, Lila Wagner from BRS.

**FOLLOW-UPS**

- 1) Update on BRT project: Transit expressed their appreciation of the input that BRS provided to Council's Governance and Priorities Committee on 20 June 2018.

**NEW ITEMS**

- 1) Early departures:
  - a. Two separate BRS members experienced early departures on the same day by buses on two separate routes, which raised the spectre of potential systemic errors in the information provided to the Operators.
  - b. In one instance a bus on route #8 departed the terminal at 2:31 (as shown on the overhead Rider Display), while the schedule stated that the bus should depart at 2:34. Is it possible that the time shown on the Rider Display is different from the time shown on the Operator Display? Transit promised to look into the issue.
  - c. In another instance on the same day, a bus on route #19 arrived one stop down Acadia before it should have departed the terminal according to the schedule. Is it possible that the departure time from a terminal shown in the (latest) paper schedule is different from the departure time ('green light') shown on the Operator's display?
  - d. Transit promised to pass on our concern/observations to appropriate staff.
- 2) Route #808:
  - a. BRS expressed concerns about the impact on route #808 from the imminent closure of Preston Avenue due to sewer/water work.
  - b. Transit assured us that the Operators can handle any detours without impact on the Riders, and thus had no plans to issue a public statement.
  - c. BRS noted that unless a statement to that effect is issued, riders to the Field House (many of whom are elderly and easily anxious) might choose to avoid the route purely out of fear; this would be an unfortunate outcome for this worthwhile pilot project.

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**HEADS-UP**

- 1) Handling of Detours: BRS gave notice that we have contacted the City's Transportation Department to follow up on our concerns regarding the handling of detours that affect transit riders.

**NOTICES/CONCERNS/SUGGESTIONS FROM TRANSIT**

- 1) Student Art Competition:
  - a. Just prior to this meeting, Cory & Allison had attended the award ceremony at 'The Transit Place' (i.e., COC), as the kids preferred to call it, of a city-wide Student Art Competition with an Active Transportation theme sponsored by Rawlco Radio. From their very good mood it was obvious that the event had been a true delight.
  - b. As an award, the winning submissions of a grade 3 and grade 7 classroom were painted on two transit buses; the buses will be in regular service for the next two months.
  - c. Due to the success, the intent is to make this student art competition an annual event.

**TRANSIT FARES & FARE COLLECTION SYSTEMS DISCUSSION**

- 1) On-going documentation of Current Transit Fares:
  - a. BRS received background material from Transit on the "Discounted" and "Low-income" Fares.
  - b. The intent is for BRS to compile this information into a single document that explains the history, policies, administrative procedures and other relevant details of these fares.

**NEXT MEETING:** Monday, 23 July 2018, 3:30 – 4:30 pm at City Hall (to be confirmed closer to the date)