Bus Riders of Saskatoon June 12, 2019 (7:00 pm to 9:00 pm) Mulberry's on 3rd Avenue

Present: Robert, Bob, Peter, Curt, Melissa, Louis, Lila Regrets: Doug

Facilitator: Curt McCoshen **Recorder**: Robert Clipperton

- 1. Introductions and Group Norms
- 2. Finalization of Agenda
- **3. Review of Minutes** from May 21, 2019 Meeting. Approved.
- 4. **Financial Report**: Bank balance is \$277.83. Discussion. It was agreed that we would not engage in any fundraising until we have a specific project in mind.

5. Business arising from the minutes

- **5.1 CFCR Interview** (Doug) table
- **5.2 U of S Bus Rider Group:** table
- **5.3 Meeting with ATU** ATU rep. Darcy Pederson suggests June is very busy and that July would be better. He will get back to us.
- **5.4 Rider Survey** (Melissa): What we are hoping to capture is data on the customer experience. Hopefully we can partner with the USSU and access Transit's survey data once it is collected.
- **5.5 Letter to Councillor Dubois** It was agreed that Curt would send a letter on behalf of Bus Riders expressing our disappointment in her leadership on issues related to improvement of the transit system and safety for transit users.

6. Correspondence

- no correspondence this time

7 City of Saskatoon Meetings

- **7.1 Highlights of May 17th, 2019 Meeting:** Discussion.
- 7.2 Highlights of May 27th, 2019 "Design Charette"
- 7.3 Agenda / Representatives for next meeting June 24th
 - Jim McDonald, Director of Saskatoon Transit, will be present so we will focus on bigger picture topics
 - Questions we will ask will include: 1) What are Transit's plans for 2020? 2) What can we do to help move these things forward? 3) What education campaigns are coming up? 4) What are the plans to include us in the upcoming fare review?
 - More specific concerns to be address at a later date include: 1) Follow-up on the Clinkskill Manor petition 2) Sharing of survey data 3) Information sharing 4) Bus drivers and refusal to kneel buses 5) Stroller/wheel chair issue
- 7.4 Next meeting will be on July 29th with the Manager of Access Transit

8. Active Transportation Advisory Group (Curt):

Nothing related to Transit to report at this time

9. Actions and Action Plans for 2018-2019

- **9.1 2019 City** Budget completed
- **9.2 BRT** completed until next phase

9.3 Disability Access Committee

- Doug is gathering information and will continue over the summer.
- **9.4 Safety Report** Melissa has reviewed the report and has concluded that more data is needed

to back up the anecdotal evidence

- **9.5 Fare/Schedule Review** no further information on this agreed that we want to have input into this review as it is developed
- **9.6 Bloomberg Project** Official part of the project is complete the working group will continue to guide public engagement in the future
- 9.7 Access Transit
 - Discussion of June 11, 2019 article in the Star-Phoenix which describes some of the deficiencies of our Access Transit
- **9.8 Website** Curt has achieved access to the site and is able to post content. We can now begin the process of updating our archived minutes.
- **9.9 Meetings with Councillors** tabled until late summer or fall

10.0 Other Business

- **10.1 Saskatoon Transit Annual Report** Peter reported that this is now available on the City Website. He encouraged members of the Steering Committee to read the report and think about its implications for the future.
- **10.2 Community Association Meetings:** Robert reported that about half a dozen attended the meeting in Silverspring. Peter was among the twenty at the Sutherland meeting.

We agreed that we would like Transit to advise us when these meeting are coming up.

10.3 Kneeling Buses – Louis reported on an incident where a driver chastised him for wanting to exit from the front of the bus, refused to kneel the bus and accused him of 'faking' his disability. It was agreed that Robert would post the incident on our Facebook page to see if other riders have had similar experiences. Louis said

he

had reported the incident but we agreed that we would bring it forward to

Transit

Management

10.4 Broadway BID – Robert agreed to write a letter to the Broadway BID, bringing to their attention the degree of bad feeling that remains in the Bus Rider community.

This

is due to pejorative statements made by some Broadway business people both to City Council and as reported in the media. We will suggest a joint project

whereby

merchants would display "Bus Riders Welcome Here" signs in their windows.

11. Next Meetings: Tuesdays July 16th & August 13^{th} at 7:00 at Mulberry's.